# MONTGOMERY COLLEGE GOVERNANCE

# TPSS Campus Council Meeting Minutes Friday, April 11, 2025 Zoom 10:00 AM to 12:00 PM

### **Attendees**

Members Present: Demetra Crawford, Emma Grace, Jeri Gresham, Matthew Wilson, Ahadu

Yilma (for Sonya Jackson), Socrates Purification,

Members Absent: Christopher Campanella, Marie-Thérèse Baderhakuguma, Monique Davis,

Norberto Gomez, Sonja Jackson, Heather Bruce Satrom, Karel Tabi

Invited guests: Chris Cusic

Liaison: Dr. Brad Stewart

Yvette Taylor?

### Call to Order

The regular meeting was called to order at 10:05 am by Chair Matt Wilson.

### **Approval of Agenda**

Agenda proved. Minutes from last meeting approved.

## **Constituent Concerns and Updates:**

No guest concerns raised.

Matt had two concerns raised to him. The first was from Jessame Ferguson, the Research and Teaching Associate Director on the Germantown campus. She shared that TPSS librarians have continued to have interruptions during online research appointments. Non-librarian staff wave and interrupt them or try to talk to them even when the librarian explained they are on Zoom with a student. The creepy incidents keep happening. Students and/or library patrons are just looking through the windows watching the librarians while they work. When the librarian notices and asks the person what they want, they don't want or need anything.

Next were the invited guests from IT to talk about the new IT help desk. The guests included Chris Cusic, Socrates Purification and Yosef Ali.

Instead of emailing IT service desk you'll go to this site and request help, put in a ticket, view your tickets, or find knowledge-based information on every resource and tool that IT offers. The tool is expected to launch at the end of May. But throughout the summer and into the fall semester, we're going to continue this public education of how the service desk works. Chris said it was cool that they owned the programming coding rights so they could modernize and change it. He said, "We can manipulate it we can do all those different things that we need to do as we work with our stakeholders across the college, and they inform us." Changes can be made as the college-wide individuals see the needs arise. If you call, it will route you to this site and ask users to go to the new site to submit a ticket.

# Chair's Update

The theme of this year's College Council is bold transformations to empower all voices and thrive together.\

Vote

Read Williams newletter and Inside MC

Take your child to work day was March 20.

April 1st, the Faculty and staff communications survey came out.

And then April 2nd, we had the update for the fiscal 25 required training.

April 3rd, we had the College Emergency Preparedness drill

There's an open comment period for policy and procedure changes.

formulation and issuance of college policies and procedures.

Institutional 1107, 11007 institutional risk management

And then anti-hazing policy both due on April 28th.

Equity Week.

MC Donor day

MC cohort called Bridge, Building Relationships Through Inclusive Dialogue and Genuine Engagement; applications due on April 21st.

Middle State self-study.

Open forum on April 28th.

Mass casualty drill is coming up On 26<sup>th</sup> Health Science Building each year.

Mobile market on this campus is going to be on Wednesday, May 7th.

So May 7th, June 25th, July 23rd, and August 8th.

MC versus Hagerstown Community College baseball game for governance members, April 22, 2PM

free rapid HIV testing at MC on our campus. It's always the second Tuesday. 10 to 1 in the student service building first or third floor in one of the big rooms.

Another new concern today regarding our campus being the stepchild I'm going to lump this one in.

A big issue came up from Jeri about the ending of a social resource program. It was where students were able to be connected to a representative who then connected them to resources in the community for food, housing, support. Someone in the TPSS Counseling office had the position. What resources the student needed – it was private: things like assistance with groceries and bills like utilities, rent. Also help with housing and supportive community services. The student basically had their counseling needs and medical or safety needs met. It may have been supported by a grant, but Jeri didn't know. The program is being discontinued and it doesn't seem that there's any plan for the future.

Clevette Ridguard mentioned that this concern should be passed on to the senior vice president. That a "new senior vice president for academic affairs" should make this one of their priorities.

Motion to close by Jeri 11:15

Seconded by Deb.

Thanks!

[Jeri] 11:05:30

Thank you.

Agenda Items for Next Meeting

The next meeting will be on May 9, 2025 and Dr. Williams will be attending this meeting.

Adjourned

Meeting adjourned at 12:04 pm.

Respectfully submitted by

Deb Taylor (proxy for TPSS Campus Council Secretary Heather Satrom)